RISK ASSESSMENT CONCERNS FOR NONPROFIT BOARDS & STAFF DURING COVID

Presented By:









Discussion Overview

- 1) Review of Insurance and Risk Management Process for all organizations
- 2) Review of Insurance Program Structure for a Non Profit
- 3)Discussion of COVID 19 issues and Insurance / Risk Management
- 4) Legal Risk Management Concerns and Mechanisms.



Specific Topics

- Working from home
- Employee use of personal auto
- Cybersecurity
- Volunteers
- Reopening
- Subletting
- Crime

- Legal duties of directors and officers
- Personnel management/human resources
- Collaborations
- Mergers & Acquisitions

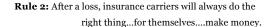
Insurance / Risk Management Process



1) Analyze Exposures

Know The Rules

Rule 1: Insurance carriers are in business to make money, not pay claims.



Rule 3: Other than the law or lender requirements; there is no right or wrong. It is a matter of risk tolerance.

Rule 4: Insurance is name and location specific.

4) Implement Rule 5: Pay attention to the correspondence and fine print.

2) Consider Coverage

Rule 6: We are not in control, a jury is.

Rule 7: An insurance program is only as good as the time & effort put into it... Otherwise it is a guess

Consider Risk Mgt.



Organizational Basics

Excess / Umbrella

Package

- **Contents**
- > On Site
- Off Site
- > General Liability

Auto

Non Owned and Hired

Workers Compensation &
Employers
Liability



Non-Profit Basics





Employee Benefit Basics

Group Health

Group Dental Group Life

Group Disability



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- ContentsOn Site
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and Hired

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Group Health & Dental

Group Disability & Life

Non Profit with Employees Basics

Directors & Officer / Wrongful Management

Cyber

EPLI

Crime

Fiduciary

Volunteer Accident

E&O



Issue: Employees Working From Home

- Property offsite at employees homes?
- Consider adding employee home location to property policy or adding Inland Marine coverage for property (including Computer Equipment).



Issue: Employees Working From Home

- Suggest employees discuss need for "Permitted Incidental Occupancy" coverage with their personal insurance agent.
- Have Employees complete a questionnaire for Cyber Security



Issue: Employees Working From Home

TO DO:

If employees live out of state, add the state to the Workers Compensation policy coverage A.



Issue: Employees Using Personal Autos

- Communicate with Employees that they are responsible for damage to their vehicles and their personal liability.
- Suggest Employees discuss need to Business Class 30 with their personal broker.



Issue: Cybersecurity

- If Cyber *is not* in place, consider obtaining coverage.
- If Cyber *is* in place, review coverage for what & whose computer equipment is included.
- Consider hiring a Security Consultant for
 - Gap Analysis
 - Creation of a WISP
 - Creation of a Recovery Plan

Issue: Volunteers

- Consider obtaining Volunteer Accident program. Approx. \$300 per year. (Personal Group Health Deductible / CoPays)
- Waivers!



Issue: Directors & Officers / Wrongful Management

TO DO:

If coverage not in place, consider obtaining.



Issue: Human Resources & Personnel Management

TO DO:

Consider working with a HR consultant to make sure laws being followed on local, state and Federal level.



Issue: Reopening the Office

- Working HR consultant to make sure local laws being followed.
- Establish a COVID Protocol for the Office



Issue: Subletting Your Offices

- Review Lease to see if this is allowed.
- Discuss with your insurance agent to add Lessor Risk classification
- Create Lease to protect your organization and transfer risk.



Issue: Closing Your Office

- Discuss with your insurance agent to eliminate location
- Review Vacancy Clause with agent

Issue: Crime

TO DO:

If not in place, consider obtaining and coordinating with the Cyber program.

Issue: Information Resources

TO DO:

Ask your insurance broker to invite you to carrier and law firm webinars.

Consider annual distribution of the

MA AG's Guide for Board Members of Charitable Organizations

Issue: Collaboration

Hypo: Online collaboration—group of performers coming together to bring their performances online.

- What are the agreements between the parties?
- Who bears liability? (Who's insured?)
- Who retains ownership (intellectual property)?
- Are there power disparities between the collaborators?
- How will everyone communicate?

Collaborations take extra time and resources.





Issue: Mergers & Acquisitions

Full M&A workshop on March 23!

The **ultimate** collaboration (collaboration x10).

Different flavors:

- Absorption
- Merger

Dissolution is also an option.

Mergers do require a business audit:

- Governing documents (articles & bylaws)
- Finance
- Insurance
- Strategic planning
- Implementation
- Human resources
- Legal/Compliance

Liability Protections in the Law

- Massachusetts Charitable Immunity Law M.G.L. ch. 231, sec. 85K
- Protections for Volunteers
 - MA: Immunity from acts solely relating to performance of duties as an officer, director or trustee of a nonprofit charitable organization *M.G.L. ch. 231, sec. 85W*
 - Federal: liability shield who work without pay and cause harm while acting in the scope of their volunteer activities *Volunteer Protection Act*, 42 *USC* 139
- Limitation on liability from corporate form
- Indemnification of officers, directors and agents



Helpful Legal Resources

- Massachusetts Attorney General Guide for Board Members https://www.mass.gov/files/documents/2016/08/oz/guide-for-board-members.pdf
- Massachusetts Department of Revenue Guide on Remote Work https://www.mass.gov/technical-information-release/tir-20-15-revised-guidance-on-the-massachusetts-tax-implications-of
- Guidance on Charitable Property Tax Exemption

 https://www.mass.gov/doc/religious-and-charitable-organizations/download#:~:text=Real%20estate%20bought%20by%20a,until%20it%20is%20so%20used



Applying for VLA Legal Services

You can now apply for legal services directly through our website!

- 1. Visit https://artsandbusinesscouncil.org/apply-for-services and select "Apply Now"
- 2. Complete the application. Please include: your contact information, a brief explanation of your legal issue, and the names of any other related or involved parties.
- 3. For *pro bono* legal services, please also complete the financial information, **including proof of organizational income** (990, profit & loss statement, balance sheet, etc.)
- 4. Submit!

We're continuing to waive VLA service fees for organizations and individuals financially impacted by COVID-19!





Contact Us!

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